FOCUSING ON WHAT MATTERS MOST

Materiality assessment helps us better comprehend what is most important to our stakeholders and to focus our efforts on those areas. This ensures we meet the needs of our stakeholders and thus prioritise issues that could impact our business in the future. The comprehensive materiality assessment undertaken in FY 2022-23 through a streamlined process, enabled us to identify, compare and finalise our material issues that determine our long-term viability and continued success.

Materiality assessment process

Define purpose, scope and stakeholders

▶ The scope of the study covered business operations across plants and geographic areas where the Company is present

Identify potential topics

Potential issues that are significant for the Company's operations were identified by desk-based peer review. We also considered topics of relevance as defined by various reporting frameworks and rating agencies

Stakeholder engagement survey

 Questionnaires were developed for both internal and external stakeholders to seek their views on topics that are significant and impactful to the organisation

External stakeholder views

- We sought the views of our customers, dealers, suppliers, vendors, local community, NGOs, the Government, associations, Investors, market specialists and agencies
- Investor priorities were assessed through desk-based research

Internal stakeholder views

Internal stakeholder engagement included the following:

- > Senior management interviews to understand the Company's priorities
- ▶ Online employee engagement surveys across all management levels

Response analysis

 Scores were analysed and validated to identify topics of critical importance to both internal and external stakeholders, after which a materiality matrix was developed

Prioritisation of issues

▶ The outcome of the materiality matrix was further validated by the senior management to prioritise material topics

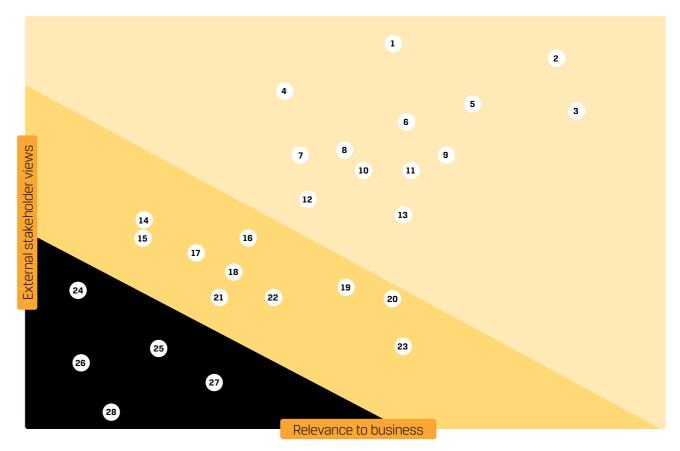
Establish materiality matrix

 The final materiality matrix was established which reflects the core issues for the Company

Materiality matrix

The material issues were mapped out on a materiality matrix. Responses for the assessment were collected from diverse groups of stakeholders, such as employees, management, suppliers, customers, dealers, community, investors, government, regulators, and policymakers.

Prioritising material topics



- 1. Transport and logistics
- Raw material conservation
- 3. Product quality
- 4. Return on invested capital
- 5. Occupational health and safety
- 6. Climate strategy
- 7. Circular economy
- 8. Human rights
- 9. Air emissions
- 10. Energy costs, efficiency and sourcing

- 11. Customer experience and satisfaction
- 12. Supply chain management
- Sustainable products and innovation
- 14. Biodiversity and quarry rehabilitation
- 15. Corporate governance and compliance
- 16. Waste and effluent management
- 17. Employee diversity and inclusion
- 18. Labour issues

- 19. Information security and cyber security
- 20. Water management
- 21. Local community
- 22. Human development
- 23. Industry growth and stability
- 24. Fair competition
- 25. Direct economic impact on stakeholders
- 26. Land acquisition
- 27. Industrial relations
- 28. Dialogue and transparency